

DEANNA GISBORNE

CURRICULUM VITAE

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PROFESSIONAL SUMMARY

Deanna Gisborne works across health administration, community initiatives, and art. Her interdisciplinary focus is united by a strong motivation to create client-centred, equitable, and meaningful experiences for her community and the individuals within it.

AREAS OF PRACTICE

- Health Administration
- Community Initiatives
- Art

EDUCATION

2023-2024 — Ted Rogers School of Management, **M.H.A., Health Administration (Community Care)**, Toronto Metropolitan University, Toronto, ON, Canada

2015-2021 — School of the Arts, Media, Performance and Design, **B.F.A., Hons. Dbl. Maj. Studio Visual Arts & Psychology**, York University, Toronto, ON, Canada

2022-2023 — **Health Records Clerk Certificate**, George Brown College, Toronto, ON, Canada

PROFESSIONAL EXPERIENCE

2026-present — **Patient Services Coordinator**, The Charles H. Best Diabetes Centre, Whitby, ON, Canada

- Facilitating the provision of nursing, dietitian, and social work services for the Type 1 Diabetes community
- Managing multiple phone lines, general e-mail, and faxes; aiding the executive director, diabetes educators, and development team; booking appointments; assisting patients with ADP funding applications; supporting referral processing
- Supporting a broad range of programs and events, such as the Pump program, Growing Well with Diabetes program, and Type 1 Pregnancy program, among others

2026-present — **Board of Directors- Secretary**, Durham Creative Arts Community, Durham Region, ON, Canada

2025-present — **Freelance Visual Artist**, Self-employed, ON, Canada

- Part-time production of commissioned art pieces, working with clients to achieve their desired product
- Self-managing to meet project timeline requirements

2022-2025 — **Client Care Coordinator**, Toronto Counselling Centre for Teens, Toronto, ON, Canada

- Coordinated a team of 20+ mental health practitioners, ensuring smooth operations and excellent services, and creating organizational growth
- Spearheaded administrative procedures, performed staff onboarding and training, and ensured quality of services
- Expanded accessibility of services through direct billing introduction and implementation; completed payroll

2024 — **Capstone Project (MHA Program)**, VHA Home HealthCare, Toronto, ON, Canada

- Engaged stakeholders to determine inefficiencies, conducted an environmental scan of rehabilitation technologies, and proposed an implementation plan of the chosen technology for VHA's rehabilitation services

2020-2022 — **Active Screener**, Women's College Hospital, Toronto, ON, Canada

2019-2020 — **Contributing Writer and Artist Outreach**, The Trauma & Mental Health Report, Toronto, ON, Canada

2019-2020 — **Peer Mentor Coordinator**, Undergraduate Psychology Student Association at York University, Toronto, ON, Canada

2019 — **Administrative Assistant**, Peter Gilgan Centre for Women's Cancers, Toronto, ON, Canada

2019 — **Clerical Support**, The Toronto Academic Pain Medicine Institute, Toronto, ON, Canada

2019 — **Programs Director**, Visual Arts Student Association at York University, Toronto, ON, Canada

2018-2019 — **Drawing Representative**, Visual Arts Student Association at York University, Toronto, ON, Canada

2018-2019 — **Peer Tutor**, Undergraduate Psychology Student Association at York University, Toronto, ON, Canada

2017-2018 — **Performance Art Set Designer**, playGround Festival at York University, Toronto, ON, Canada

2017-2018 — **Visual Art Team Member (Program Design)**, playGround Festival at York University, Toronto, ON, Canada

2016-2018 — **Gallery Monitor**, Art Gallery of York University, Toronto, ON, Canada

SELECTED RESEARCH AND WRITING

2024 — The Effect of the Expansion of Mental Health Service Provision into Telehealth in North America (qualitative analysis research project), Toronto Metropolitan University, Toronto, ON, Canada

2024 — Optimizing Emergency Department Performance- A Comprehensive Measurement Approach (report and presentation), Toronto Metropolitan University, Toronto, ON, Canada

2024 — Regulation Defining Models and Standards for the Development of Primary Care in National Health Service- A 2022 Italian Policy Reform (report and presentation), Toronto Metropolitan University, Toronto, ON, Canada

2021 — When Stigma Gets in the Way of Kink (article), The Trauma & Mental Health Report, Toronto, ON, Canada

2020 — Living With Cystic Fibrosis (podcast), The Trauma & Mental Health Report, Toronto, ON, Canada

2020 — Women’s Mental Health on Campus: Spotlight on Women’s Mental Health Talks (article), The Trauma & Mental Health Report, Toronto, ON, Canada

2020 — Health Repercussions Seen in Gaming Addiction (article), The Trauma & Mental Health Report, Toronto, ON, Canada

2020 — Online Mental Health Sharing Brings Benefits and Risks (article), The Trauma & Mental Health Report, Toronto, ON, Canada

LECTURES AND/OR TEACHING

2024 — Operations Management- Toronto Counselling Centre for Teens. Operations Management class presentation. Humber College, Toronto, ON, Canada. Guest speaker.

2022 — Quality Management- Toronto Counselling Centre for Teens. Quality Management class presentation. Humber College, Toronto, ON, Canada. Guest speaker.

2020 — Artist Talk. Willowdale Group of Artists presentation. Online, Toronto, ON, Canada. Guest speaker.

2019 — Artists Discussion with co-artist, Ernesto Hidalgo. For the duo exhibition “The State of Not Knowing”. The Special Projects Gallery, York University, Toronto, Ontario, Canada. Guided tour.

2018 — Life Drawing Workshop. Visual Arts Student Association. York University, Toronto, ON, Canada. Art workshop.

SCHOLARSHIPS, GRANTS, AND AWARDS

2023 — Ted Rogers School of Management Graduate Entrance Scholarship, Toronto Metropolitan University, Toronto, ON, Canada

2020 — Willowdale Group of Artists Painting Award, York University, Toronto, ON, Canada, April 21st, \$1,250

2019 — Painting Honorarium, York University, Toronto, ON, Canada, April 30th, \$125

2018 — Art History Honorarium, York University, Toronto, ON, Canada, May 15th, \$125

2016 — Carl Dair Memorial Scholarship, York University, Toronto, ON, Canada, December 22nd, \$500

2015 — Talent Entrance Scholarship, York University, Toronto, ON, Canada, June 12th, \$1,000

CERTIFICATIONS

- 2024 — Power of Excel- Business Fundamentals: Level 1- Ted Rogers School of Management- Toronto Metropolitan University, Toronto, ON, Canada
- 2023 — Naloxone and Overdose Response- Toronto Public Health- Toronto, ON, Canada
- 2023 — Mental Health First Aid- Mental Health Commission of Canada- Toronto, ON, Canada
- 2022 — ASIST: Applied Suicide Intervention Skills Training- LivingWorks- Oshawa, ON, Canada
- 2022 — Harm Reduction in Substance Use- Relias- online
- 2022 — Working Together: The Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act- Ontario Human Rights Commission- online
- 2022 — Human Rights 101- Ontario Human Rights Commission- online
- 2019 — Advanced Peer Leadership Training- York University, Toronto, ON, Canada
- 2019 — Foundational Peer Leadership Training- York University, Toronto, ON, Canada
- 2019 — SafeTALK Training- LivingWorks- Toronto, ON, Canada

SKILLS AND TOOLS

OSCAR, RightSignature, SRFax, Microsoft Office, JaneApp, NVivo, Slack, Plooto, Wordpress, Mailchimp, Canva, Google Suite, Quickbooks

EXHIBITION WORK

SOLO

2021 — Modes of Being. Online at VAAH Artspace

GROUP

2021 — VisualEars Rooms: An Immersive Experience. Online at visualearsproject.com

2021 — Painting Area Show. Online at VAAH Artspace

2020 — Coalition. Goldfarb Centre for Fine Arts, Toronto, ON, Canada

2020 — Noise. Gallery 1313, Toronto, ON, Canada

2020 — Wavelengths. Gales Gallery, Toronto, ON, Canada

2019 — The State of Not Knowing (two person exhibition). Special Projects Gallery, Toronto, ON, Canada

2019 — Painting Area Show. Gales Gallery, Toronto, ON, Canada

2019 — Super Mega Ultra. Goldfarb Centre for Fine Arts, Toronto, ON, Canada

2019 — Thrive. Gallery 1313, Toronto, ON, Canada

2018 — VASA Year End Show. Gallery 1313, Toronto, ON, Canada

2018 — Limitless Art Collective Exhibition. Goldfarb Centre for Fine Arts, Toronto, ON, Canada

2018 — Strength in Diversity. Goldfarb Centre for Fine Arts, Toronto, ON, Canada

2017 — Dirty Talk Art Party 006. 268 Augusta Ave, Toronto, ON, Canada

2016 — VASA Open Gallery. Eleanor Winter's Art Gallery, Toronto, ON, Canada

2015 — VISA 1010, Art Fundamentals Student Exhibition. Gales Gallery, Toronto, ON, Canada

2015-2016 — Ubiquitous. Eleanor Winter's Art Gallery, Toronto, ON, Canada

ONLINE ACTIVITIES

2021 — VAAH Artspace Online Instagram Takeover.

BIBLIOGRAPHY AND MEDIA

2020 — Wagner, Margie. "Deanna Gisborne, WGA's Scholarship Winner". Willowdale Group of Artists October: Pg. 5. Newsletter.

2019 — El Abbassi, Miriam. "An Artistic Interpretation of Identity" (review). Excalibur October 30th: Pg. 8. Newspaper.

CURATORIAL

2020 — Noise. Gallery 1313, Toronto, ON, Canada. A large group exhibition.

2015-2016 — Ubiquitous. Eleanor Winter's Art Gallery, Toronto, ON, Canada. A three-person exhibition.

WRITING WORKSHOPS ATTENDED

2025 — Begin Here- Firefly Creative Writing (5 sessions, 2 hours each)- St. Matthew's Clubhouse, Toronto, ON, Canada