ConsumerReports

FOOD SAFETY & SUSTAINABILITY CENTER

The trouble with

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ConsumerReports

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When YOU SEE the words "natural" or "all natural" on a food label, do you think that means the product contains no artificial ingredients? Or that it was produced without GMOs, pesticides, or antibiotics? In a December 2015 survey of more than 1,000 adults by the Consumer Reports National Research Center, nearly two-thirds of respondents thought so. The truth is, on processed foods, the "natural" label doesn't have to mean any of those things. In fact, the term is essentially meaningless. That's why we have been working for years to ban the term "natural" on food labels or ensure the label has meaningful standards and verification behind it.

In 2014, we submitted Citizen Petitions to the two federal agencies that have authority over food labels: the Food and Drug Administration (FDA) and the U.S. Department of Agriculture (USDA).

The FDA opened a public comment period on the use of the term "natural" in food labeling in November 2015, and the agency cited our Citizen Petition among the recent events that prompted its action. We submitted extensive comments in May 2016, including findings from our 2015 nationally representative consumer survey and a petition with nearly 250,000 signatures.

We have also met with U.S. senators and representatives and their staff members to prompt congressional action on this issue. We are a member of the National Organic Coalition (NOC), and together with other NOC members, we have met with 62 congressional offices from 19 states. In 2015, members of Congress introduced a bill—the Food Labeling Modernization Act—to strengthen labeling requirements, including a section on "natural" label claims.

As part of our ongoing campaign to fix the "natural" label, we call attention to the ways that manufacturers of processed foods use terms like "natural" and "all natural" on their packaging, and we explain exactly why these products don't come close to meeting consumer expectations of these claims. The 25 products featured here contain some ingredients that you probably don't think of as natural. We bought these products in December 2015 and January 2016 in Massachusetts and New York. We contacted each company with specific questions about the

ingredients and how they were produced or processed. If we didn't receive a response, we followed up with at least one phone call and two email messages. We are not asserting that any of the products violate laws, but we do believe that the government's lack of meaningful standards allows for misleading uses of the "natural" label.

- Percentage of consumers who incorrectly believe "natural" means "no pesticides": 63
- Signatures on our petition to fix the "natural" label: nearly 250,000
- Congressional offices we visited to discuss fixing the "natural" label: 62



INGREDIENT	WHAT'S THE ISSUE?	THE DETAILS
Sweet potatoes	Not certified organic, may be grown with toxic pesticides	Consumers often confuse natural with organic. Nearly all toxic pesticides are prohibited in organic production. Consumer Reports has previously reported that sweet potatoes are among the top five vegetables for chemical residue risks.
Xanthan gum	Derived from non-food substances; chemical processing aids	Xanthan gum comes from fermented bacteria; chemically processed.
Gluconic acid	Chemical or biological processing aids	Gluconic acid can be derived from fermenting glucose syrup with fungi or bacteria; chemical processing aids can be used. Company responded but did not answer our specific questions.
Tapioca dextrin	Likely uses chemical processing aids	Tapioca dextrin comes from tapioca and can be processed with chemicals. ConAgra told us that tapioca dextrin is "formed from starch by the action of heat, acids or ferments" and did not specify which process or materials are used for the dextrin it uses.



INGREDIENT WHAT'S THE ISSUE? THE DETAILS

Chicken	Chickens confined indoors; GMOs in animal feed	Applegate confirmed that the animals are confined indoors; chicken feed contains GMOs. Consumers often confuse natural with organic. Organic animal production prohibits GMOs.

Applegate confirmed that the animals are confined

Blue Diamond Almond Breeze Almondmilk Original



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Potassium Citrate Sunflower Lecithin Gellan Gum Vitamin A Palmitate

INGREDIENT WHAT'S THE ISSUE? THE DETAILS Gellan gum Derived from non-food Gellan gum comes from fermented bacteria and is substances; chemical chemically processed. processing aids Sunflower Chemical processing Sunflower lecithin is derived from sunflowers but could lecithin aids likely be processed with chemical solvents. Company did not respond. Likely chemical Vitamin A palmitate is often an industrially manufactured Vitamin A chemical. Company did not respond. palmitate ingredient Potassium Likely chemical Potassium citrate is often an industrially manufactured ingredient chemical. Company did not respond. citrate

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Cape Cod Kettle Cooked Potato Chips Aged White Cheddar & Sour Cream - 40% Less Fat



WHAT'S THE ISSUE?	THE DETAILS
Likely GMO; chemical processing aids likely	If not certified organic, canola oil is likely to be GMO; likely extracted with chemical solvents. Company responded but did not answer our specific questions.
Likely GMO; chemical processing aids likely	Maltodextrin can come from corn, likely GMO corn, and can be processed with chemicals. Company responded but did not answer our specific questions.
Likely GMO; chemical processing aids likely	Dextrose is a corn sweetener likely from GMO corn, and can be processed with chemicals. Company responded but did not answer our specific questions.
Flavor; chemical processing aids likely	"Natural flavor" is required by FDA to come from natural sources but it can be highly processed with chemicals. Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific questions.
Chemical ingredient	Disodium phosphate is an industrially manufactured chemical. Company responded but did not answer our specific questions.
Possible chemical ingredient, or chemical or biological processing aids	Lactic acid can be made by carbohydrate fermentation and chemical extraction. It can also be industrially manufactured from chemicals. Company responded but did not answer our specific questions.
	Likely GMO; chemical processing aids likely Likely GMO; chemical processing aids likely Likely GMO; chemical processing aids likely Flavor; chemical processing aids likely Chemical ingredient Possible chemical ingredient, or chemical or biological

The company did not answer our questions about how these ingredients were produced and states on its website that it does not actively source non-GMO ingredients unless products are Non-GMO Project Verified.

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INGREDIENT WHAT'S THE ISSUE? THE DETAILS Locust bean Chemical processing Locust bean gum is derived from seeds of the carob aids likely tree and can be chemically processed with sulfuric acid, gum ethanol and/or isopropyl alcohol. Company responded but did not answer our specific questions. Chemical processing Pectin in Chobani's yogurt is derived from citrus. Pectin Pectin aids likely can be processed with hot dilute acid, ethanol and/or isopropyl alcohol, and some pectins require additional processing with acids or ammonia in alcohol. Company responded but did not answer our specific questions. Chemical processing Vanilla extract is derived from vanilla beans but is Vanilla extract aids typically extracted with alcohol and may also include other ingredients, including artificial ones. Company responded but did not answer our specific questions.

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INGREDIENT WHAT'S THE ISSUE? THE DETAILS Sodium Chemical ingredient; Sodium benzoate is an artificial preservative made from industrial chemicals. It does not occur in nature. preservative benzoate Chemical ingredient; Potassium sorbate is an artificial preservative made from Potassium industrial chemicals sorbate preservative

Florida's Natural Fit & Delicious Valencia Orange Juice Beverage - with Calcium Vitamin D



INGREDIENT	WHAT'S THE ISSUE?	THE DETAILS
Pyridoxine hydrochloride	Likely chemical ingredient	Pyridoxine hydrochloride is vitamin B6 which when used as food additive is often an industrially manufactured chemical. Company responded but did not answer our specific question
Ascorbic acid	Likely chemical ingredient	Ascorbic acid is vitamin C which when used as a food ad- tive is often an industrially manufactured chemical. Comp responded but did not answer our specific questions.
Niacinamide	Likely chemical ingredient	Niacinamide is vitamin B3 which which when used as a for additive is often an industrially manufactured chemical. Co pany responded but did not answer our specific questions
Thiamin hydrochloride	Likely chemical ingredient	Thiamin hydrochloride is vitamin B1 which when used as a f additive is often an industrially manufactured chemical. Con pany responded but did not answer our specific questions.
Vitamin D3	Likely derived from a non-food substance; chemical processing likely	Vitamin D3 is generally manufactured by the irradiation and chemical conversion of a compound in lanolin (which comes from sheep's wool). Vitamin D does not occur naturally in oral juice. Company responded but did not answer our specific questions.
Beta carotene	Likely chemical ingredient	Beta-carotene is vitamin A and in this product, it is used a color. It is often an industrially manufactured chemical. Co pany responded but did not answer our specific questions
Potassium citrate	Likely chemical ingredient	Potassium citrate is often an industrially manufactured ch ical. Company responded but did not answer our specific questions.
Magnesium phosphate	Likely chemical ingredient	Magnesium phosphate is often an industrially manufactur chemical. Company responded but did not answer our specific questions.
Citric acid	Chemical processing aids likely; possibly GMO	Citric acid is most often produced by industrial fermentati of sugar processing byproducts which could be GMO cor and extracted with the use of chemical solvents. Compan responded but did not answer to our specific questions.
Pectin	Chemical processing aids likely	Pectin can be derived from citrus, apples or beets but car be processed with hot dilute acid, ethanol and/or isopropy alcohol, and some pectins require additional processing w acids or ammonia in alcohol. Company responded but did not answer our specific questions.
Natural flavor	Flavor; chemical processing aids likely	"Natural flavor" is required by FDA to come from natural sour but it can be highly processed with chemicals. Flavor formu- lations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific question

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INGREDIENT WHAT'S THE ISSUE? THE DETAILS Canola oil Likely GMO; chemical If not certified organic, canola oil is likely to be GMO; likely extracted with chemical solvents. Company did not processing aids likely respond. Xanthan Derived from non-food Xanthan (xanthum) gum comes from fermented bacteria (xanthum) substances; chemical and is chemically processed. gum processing aids



INGREDIENT WHAT'S THE ISSUE? THE DETAILS Chicken Not certified organic; Consumers often confuse natural with organic. Nonlikely GMO feed organic animals are likely to be confined indoors; animal feed likely contains artificial ingredients; GMOs likely in animal feed; routine drug use in animal production likely. Organic animal production prohibits GMOs and routine drug use. Company responded that the animals were likely given GMO feed, but did not answer our other specific questions. Isolated soy Likely GMO; chemical Soy protein isolate is made from chemically processed soybeans. Unless organic, soybeans are likely to be processing aids likely protein GMO. Company responded but did not answer our specific questions. Flavor; chemical Natural "Natural" flavors are required by FDA to come from flavors processing aids likely natural sources but they can be highly processed with chemicals. Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific questions. Lactic acid Possible chemical Lactic acid can be made by fermentation of inaredient. or carbohydrates and chemical extraction. It can also be chemical or biological industrially manufactured from chemicals. Company responded but did not answer our specific questions. processing aids Locust bean Chemical processing Locust bean gum is derived from seeds of the carob tree and can be chemically processed with sulfuric acid, aids likely gum ethanol and/or isopropyl alcohol. Company responded but did not answer our specific questions.

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INGREDIENT WHAT'S THE ISSUE? THE DETAILS Ham Not certified organic; Consumers often confuse natural with organic. likely GMO feed Conventional animals are likely to be confined indoors; animal feed likely contains artificial ingredients; GMOs likely in animal feed; routine drug use in animal production likely. Organic animal production prohibits GMOs and routine drug use. Company responded but did not answer our specific questions. Carrageenan Chemical processing Carrageenan is derived from red seaweed and can be processed with chemicals. Company responded but did aids likely not answer our specific questions.

Kroft Natural Shraddad Sharp Chaddar Chasas	INGREDIENT	WHAT'S THE ISSUE?	THE DETAILS
Kraft Natural Shredded Sharp Cheddar Cheese	Cellulose powder	substances; chemical processing aids likely	Cellulose powder is typically created when pieces of wood, cotton, or bamboo are cooked in a caustic solution at high temperatures. In this product, it is supposed to keep shreds of cheese from sticking together. Company did not respond.
CREDUATION Cellulose Powder Natamycin	Natamycin	substances; chemical	Natamycin is an antimicrobial that is used to inhibit the growth of molds and yeasts on cheese and other foods. It is derived from soil bacteria; can be processed with chemicals. Company did not respond.

Krakus Thin Sliced Polish Ham with Natural Juices



INGREDIENT WHAT'S THE ISSUE? THE DETAILS Sodium Chemical ingredient; Sodium ascorbate is an industrially manufactured ascorbate chemical. It is used as a chemical preservative. preservative Sodium Chemical ingredient Sodium phosphate is an industrially manufactured chemical. It is used for moisture retention or flavor phosphate protection. Sodium Chemical ingredient Sodium nitrite is an industrially manufactured chemical. nitrite It is used as a curing agent. Sodium Chemical ingredient Sodium diacetate is an industrially manufactured diacetate chemical Sodium Sodium lactate is an industrially manufactured chemical. Chemical ingredient lactate

Margaritaville Tortilla Chips Sea Salt



INGREDIENT	WHAT'S THE ISSUE?	THE DETAILS
Whole white corn	Likely GMO	The vast majority of corn grown in the US has been genetically engineered (GMO) to withstand herbicide applications and/or produce a natural toxin to protect the corn plant from pests. Company responded but did not answer our specific questions.
Vegetable oil and/or canola oil and/or soybean oil and/or sunflower oil	Likely GMO; chemical processing aids likely	The oils used in this product could be "vegetable oil and/or canola oil and/or soybean oil and/or sunflower oil" according to its ingredients list. These oils could be derived from GMO corn, soybeans or canola; can be extracted with chemicals. Company responded but did not answer our specific questions.

Natural Brew Draft Root Beer





Natural Flavors Bourbon Vanilla Extract Caramel Color

INGREDIENT WHAT'S THE ISSUE? THE DETAILS Color; chemical All colors are considered to be artificial by the FDA. Caramel processing aids likely Some caramel colors are also produced with industrial color chemicals and can create a possible carcinogen called 4-Mel. The company would not say what type of caramel color it used. Chemical processing Vanilla extract is derived from vanilla beans but is Bourbon typically extracted with alcohol and may also include vanilla aids other ingredients, including artificial ones. Company extract responded but did not answer our specific questions.

Other natural
flavorsPossible non-food
origin; chemical
processing aids likely;
possible GMOThe claim "with other natural flavors" indicates that
those flavors are from a source other than the food
whose flavor it imitates (however, the source must
be a natural product). "Natural flavors" can be highly
processed with chemicals and include many ingredients
that are not required to be disclosed. Company
responded but did not answer our specific questions.

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Nature Valley Trail Mix Chewy Granola Bars Dark Chocolate Cherry



Ingredients: Whole Grain Dats, Com Synup, Semisweet Chocolate Chunka Isgar, chocolate Inguo, cocolate Jugorchin, natural Barvori, Sugar, Almondar, Rice Flour, Vegetable Oll, Fructose, Dried Charlownies, Conola Dill, Fructose, Dried Cherries, Conola Staeth, Soy Lechthn, Satt, Barley Malt Extract, Baking Soda, Matsural Flavor, Mixed Tocopherois Added to Petaoin Freshness. CONTAINS ALMOND, SOY: MAY CONTAINS ALMOND, SOY: MAY CONTAINS ALMOND, SOY: MAY CONTAINS ALMOND, SOY: MAY AND MILK, MOREDIENTS.

Natural Flavor

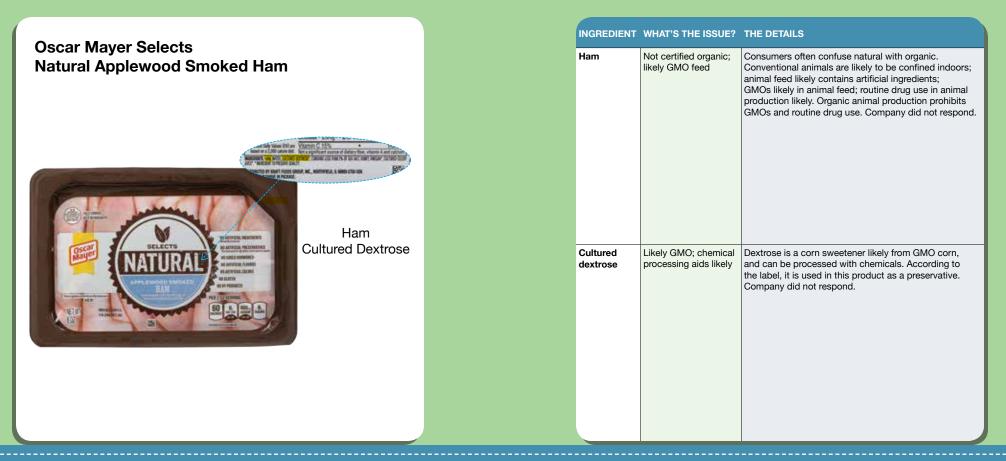
Natural flavor Flavor; chemical processing aids likely "Natural flavor" is required by FDA to come from natural sources but it can be highly processed with chemicals. Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific questions.

INGREDIENT WHAT'S THE ISSUE? THE DETAILS

Nestle Coffee-mate Natural Bliss All Natural Coffee Creamer Hazlenut Flavor



INGREDIENT WHAT'S THE ISSUE? THE DETAILS Sugar GMO possible; Sugar can come from sugar cane or sugar beets; either chemical processing way, it is likely processed with chemicals. If from sugar aids likely beets, likely GMO. Company responded but did not answer our specific questions. Flavor: chemical "Natural flavor" is required by FDA to come from natural Natural sources but it can be highly processed with chemicals. processing aids likely flavor Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific questions.



Pure Leaf Real Brewed Tea Lemon



INGREDIENT WHAT'S THE ISSUE? THE DETAILS Sugar GMO possible; Sugar can come from sugar cane or sugar beets; either chemical processing way, it is likely processed with chemicals. If from sugar aids likelv beets, likely GMO. Company responded but did not answer our specific questions. Citric acid Chemical processing Citric acid is most often produced by industrial aids likely; possibly fermentation of sugar processing byproducts which GMO could be GMO corn. and extracted with the use of chemical solvents. Company responded but did not answer our specific questions. Pectin Chemical processing Pectin can be derived from citrus, apples or beets but aids likelv can be processed with hot dilute acid. ethanol and/or isopropyl alcohol, and some pectins require additional processing with acids or ammonia in alcohol. Company responded but did not answer our specific questions. Flavor; chemical "Natural flavor" is required by FDA to come from natural Natural sources but it can be highly processed with chemicals. flavor processing aids likely Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific questions.

Ruby Bay Smoked Seafood Wild Caught Sockeye Smoked Salmon



INGREDIENT	WHAT'S THE ISSUE?	THE DETAILS
Nisin	Derived from non-food substance; preservative	Nisin is an antimicrobial food preservative; derived from fermented bacteria.

Simply Lemonade with Raspberry



INGREDIENT	WHAT'S THE ISSUE?	THE DETAILS
Natural flavor	Flavor; chemical processing aids likely	"Natural flavor" is required by FDA to come from natural sources but it can be highly processed with chemicals. Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company considers information about natural flavor to be confidential.

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INGREDIENT WHAT'S THE ISSUE? THE DETAILS Strawberries Not certified organic, Consumers often confuse natural with organic. Nearly may be grown with all toxic pesticides are prohibited in organic production. toxic pesticides Consumer Reports has previously reported that strawberries are among the top five fruits for chemical residue risk. Chemical processing Pectin can be derived from citrus, apples or beets but Pectin aids likely can be processed with hot dilute acid, ethanol and/or isopropyl alcohol, and some pectins require additional processing with acids or ammonia in alcohol. Company responded but did not answer our specific questions.



INGREDIENT WHAT'S THE ISSUE? THE DETAILS Chemical processing Sugar can come from sugar cane or sugar beets; either aids likely; possibly way, it is likely processed with chemicals. If from sugar GMO beets, likely GMO. Company considers information about its sugar to be proprietary. Chemical processing Citric acid is most often produced by industrial Citric acid aids likely; possibly fermentation of sugar processing byproducts which GMO could be GMO corn, and extracted with the use of chemical solvents. Company considers information about its citric acid to be proprietary. Possible non-food The claim "with other natural flavors" indicates that origin; chemical those flavors are from a source other than the food processing aids likely whose flavor it imitates (however, the source must be a natural product). "Natural" flavors can be highly processed with chemicals and include many ingredients that are not required to be disclosed. Company considers information about its natural flavors to be proprietary.



INGREDIENT WHAT'S THE ISSUE? THE DETAILS Chicken Not certified organic; Consumers often confuse natural with organic. likely GMO feed Conventional animals are likely to be confined indoors; animal feed likely contains artificial ingredients; GMOs likely in animal feed; routine drug use in animal production likely. Organic animal production prohibits GMOs and routine drug use. Company responded but did not answer our specific questions. Flavor; chemical "Natural flavor" is required by FDA to come from natural Natural processing aids likely sources but it can be highly processed with chemicals. flavor Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company considers information about its natural flavor to be proprietary. Yellow corn Likely GMO The vast majority of corn grown in the US has been genetically engineered (GMO) to withstand herbicide flour applications and/or produce a natural toxin to protect the corn plant from pests. Company responded but did not answer our specific questions.

Tyson Grilled & Ready Frozen Southwestern Chicken Breast Strips



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Chicken Citric Acid Dextrose, Maltodextrin Natural Flavors

INGREDIENT WHAT'S THE ISSUE? THE DETAILS Chicken Not certified organic; Consumers often confuse natural with organic. likely GMO feed Conventional animals are likely to be confined indoors; animal feed likely contains artificial ingredients; GMOs likely in animal feed; routine drug use in animal production likely. Organic animal production prohibits GMOs and routine drug use. Company responded but did not answer our specific questions. Likely GMO; chemical Dextrose is a corn sweetener likely from GMO corn, and Dextrose can be processed with chemicals. Company responded processing aids likely but did not answer our specific questions. Likely GMO; chemical Maltodextrin can come from corn, likely GMO corn, and Maltodextrin processing aids likely can be processed with chemicals. Company responded but did not answer our specific questions. Citric acid is most often produced by industrial fer-Citric acid Chemical processing aids likely; possibly mentation of sugar processing byproducts which could GMO be GMO corn, and extracted with the use of chemical solvents. Company responded but did not answer our specific questions.

Natural

flavor

Flavor; likely chemical processing aids "Natural flavor" is required by FDA to come from natural sources but it can be highly processed with chemicals. Some of the natural flavor in this product are from a source other than the food whose flavor it imitates. Flavor formulations may include many ingredients (which are not required by the government to be disclosed on the ingredient panel). Company responded but did not answer our specific questions.

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About Consumer Reports' Food Work and Its Food Safety and Sustainability Center

Consumer Reports has been concerned about the quality and safety of the food supply since its earliest years. It did pioneering research on the presence of nuclear fallout in the American diet (Strontium-90) in the 1950s and 1960s, which helped build support for the Test Ban Treaty of 1963. The magazine's 1974 landmark series on water pollution played a role in the Safe Drinking Water Act. The organization has been testing meat and poultry for pathogens and antibiotic resistance for more than 15 years and has used its research to successfully fight for reforms such as the 2010 campylobacter standard for chicken and turkey, the 2011 Food Safety Modernization Act, and improvements to the salmonella standards.

In 2012, ConsumerReports launched its Food Safety and Sustainability Center to fight for sweeping, systemic change and address the root causes of problems plaguing the food system. The Center's work focuses on issues including foodborne illness and antibiotic resistance; pesticide use; heavy metals (mercury, lead, arsenic); truth and transparency in labeling; and promoting more sustainable agricultural practices that advance the marketplace, such as animal welfare, organic farming, and fair trade. At the core of the Center's work is the principle that there is a clear intersection between how food is produced and the impact on public health.

Current Contributors to the Consumer Reports Food Safety and Sustainability Center

The following individuals are currently associated with Consumer Reports Food Safety and Sustainability Center. Highlights of their roles and expertise are provided below.

CR Scientists

Dr. Urvashi Rangan leads

Consumer Reports' Consumer Safety and Sustainability Group and serves as the Executive Director of its Food Safety and Sustainability Center. Dr. Rangan directs all of the organization's food-safety testing and research in addition to the scientific risk assessments related to food and product safety, which she translates into actionable recommendations for lawmakers and consumers. She is an environmental health scientist and toxicologist and is a leading expert, watchdog, and spokesperson on food labeling and food safety. Dr. Rangan received her Ph.D. from the Johns Hopkins School of Public Health.

Charlotte Vallaeys is a senior

policy analyst and writer for the Consumer Reports' Food Safety and Sustainability Center. She focuses on sustainability and justice in the food system and works on a variety of food policy and food safety issues, including food labeling and organic policy. She regularly attends National Organic Standards Board meetings as a watchdog for the organic label and has done work for the National Organic Coalition. She previously worked as Policy Director at The Cornucopia Institute. She received her master's degree in theological studies from Harvard University, where she studied social and environmental ethics, and a master's of science in

nutrition from the Friedman School of Nutrition Science and Policy at Tufts University.

Dr. Doris Sullivan is the Associate Director for Product Safety in Consumer Reports' Consumer Safety and Sustainability Group. She oversees product safety testing, research, and prioritization. She is also an expert in compiling and analyzing large datasets. She received her Ph.D. in chemistry from Boston University and completed postdoctoral research at the Free University of Brussels and University of Pennsylvania.

Dr. Michael K. Hansen is a

Senior Scientist with Consumers Union, the policy and advocacy arm of Consumer Reports. He works primarily on food safety issues, including pesticides, and has been largely responsible for developing the organization's positions on the safety, testing and labeling of genetically engineered food and mad cow disease. Dr. Hansen served on the Department of Agriculture's Advisory Committee on Agricultural Biotechnology from 1998 to 2002 and on the California Department of Food and Agriculture Food Biotechnology Advisory Committee from 2001 to 2002.

Dr. Keith Newsom-Stewart is a Statistical Program Leader at Consumer Reports. During his tenure, he has worked on a wide range of projects, including those related to meat, seafood, and poultry safety and food additives. He specializes in linear and nonlinear mixed models, experimental design, and analysis of complex surveys. Prior to coming to CR, he worked for the Cornell Biometrics Unit and College of Veterinary Medicine. His educational background is in statistics, general biology, and genetics. He is an adjunct math professor at Western Connecticut State University and a member of the American Statistical Association.

CR Communications

Jennifer Shecter is the Director of Content Impact & Corporate Outreach. In this capacity, she manages the center's partnerships and relationships, coordinates its overall public service activities, and pursues strategic initiatives to build support for its mission. She has been with Consumer Reports for more than a decade, serving first in its Communications Department, promoting food and product safety issues, then working as the Senior Adviser to the President—writing speeches, op-eds, and briefing materials—and advising on key organizational issues.

CR Advisers

Steve Etka is the owner of Etka Consulting, an Alexandria, Virginia, government relations consulting firm specializing in agriculture and food policy reform. He served as an adviser to Consumer Reports on regulatory and legislative issues, including efforts to prevent the misleading use of the "natural" label. He also represents several policy-related coalitions, including the National Organic Coalition. Prior to forming his consulting business, Steve spent 5½ years on the staff of U.S. Senator Herb Kohl of Wisconsin, serving as Legislative Aide and Deputy Legislative Director, specializing in agriculture, environment, transportation and appropriations matters. Steve graduated from Middlebury College in Vermont.

Chantelle Norton is an artist and designer and is a lead designer of Consumer Reports' Food Safety and Sustainability Center reports. She has worked in many fields of design, from fashion to print to costume to graphic design. She lives in the Lower Hudson Valley with a medley of animals, including her pet chickens. Her latest paintings take the chicken as muse and feature portraits of her feathered friends in landscapes inspired by the Hudson Valley and Ireland.