

FAQ

Who represents you?

Bluethumb is an international gallery based in Melbourne, Australia.

<https://bluet.hm/Julee>

Saatchi Art is an international gallery based in California, USA.

<https://www.saatchiart.com/juleelatimer>

Can I buy direct from you?

If you are able to visit my studio in Melbourne, Australia, then yes. All other sales are made through Bluethumb or Saatchi Art (see links).

Do you offer a discount if I pick the work up from your studio?

Yes, please contact me to discuss.

Do you send overseas?

Both Galleries send work overseas, anywhere in the world. Work is sent by courier and usually arrives within 2 weeks.

Do you offer layby or payment plans?

Bluethumb Gallery offers Art Money, After Pay, Zip and Layby. Please refer to gallery website.

How will my artwork be shipped?

Stringent shipping/customs guidelines are followed.

Work is shipped in a box or crate dependant on size. It is wrapped in archival paper, has cardboard corners, and flat boards front and back secured with duct tape. The work is then placed in a thick plastic bag before being wrapped in layers of bubble wrap and tape. Finally, it is placed in the box/crate. Photographs are taken at each stage of the packing to ensure insurance regulations are met.

Will the artwork be ready to hang?

Yes, all artwork is fitted with quality D-rings and wire for immediate hanging. Some of the works have two sets of hanging hardware so that you can choose a vertical or horizontal position. This information is given in the artwork description.

What if I change my mind?

Each artwork has detailed descriptions and extra photos to help you make an informed choice. If, however, you need to return the work, then you are given 7 days in which to make that decision and request a refund.

When does the 7 days start from?

From the day of you taking receipt of the artwork.

How do I know the artwork is an original?

The work is sent with a signed Certificate of Authenticity. Additionally, all of my artworks are registered with the National Registry of Australian Artists (NRAA). Registration information will be sent with the work.

I hope that this answers your questions. Please contact me if you have other queries.

